

# Lemair

Since 1956

**LTM311W**

**LTM311S**

## **311L Top Mount Refrigerator User Manual**



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## Safety information

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In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

### Children and vulnerable people safety


- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
- Keep all packaging well away from children. There is risk of suffocation.
- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children to suffer electric shock or to close themselves into it.
- If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.


### General safety

-  **WARNING!** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
-  **WARNING!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
-  **WARNING!** Do not damage the refrigerant circuit.


## Safety information


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 **WARNING!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacture.

 **WARNING!** Do not touch the light bulb if it has been on for a long period of time because it could be very hot.<sup>1)</sup>

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
  - avoid open flames and sources of ignition
  - thoroughly ventilate the room in which the appliance is situated
- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
- This appliance is intended to be used in household and similar applications such as
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications.

 **WARNING!** Any electrical components (plug, power cord, compressor and etc.) must be replaced by a certified service agent or qualified service personnel.

 **WARNING!** The light bulb supplied with this appliance is a “special use lamp bulb” usable only with the appliance supplied. This “special use lamp” is not usable for domestic lighting.<sup>1)</sup>

- This product contains flammable refrigerant isobutane (R600a).
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland – the authorized Service Person **MUST** hold a Gas Work Authorisation for hydrocarbon refrigerants, to carry out Servicing or repairs which involve the removal of covers.

1) If there is a light in the compartment.

## Safety information

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- Power cord must not be lengthened.
- Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you can come to the mains plug of the appliance.
- Do not pull the mains cable.
- If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
- You must not operate the appliance without the lamp.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if you hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

### Daily use

- Do not put hot on the plastic parts in the appliance.
- Do not place food products directly against the rear wall.
- Frozen food must not be re-frozen once it has been thawed out.<sup>1)</sup>
- Store pre-packed frozen food in accordance with the frozen food manufacturer's instructions.<sup>1)</sup>
- Appliance's manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.<sup>1)</sup>
- Ice lollies can cause frost burns if consumed straight from the appliance.<sup>1)</sup>
- If the supply cord is damaged it must be replaced by the manufacturer, service agent or similarly qualified persons in order to avoid a hazard.  
Do not replace the LED lamp yourself, it must only be replaced by either the manufacturer or the authorised service agent.

### Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.<sup>1)</sup>
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain. If the drain is blocked, water will collect in te bottom of the appliance.<sup>2)</sup>

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

## Safety information

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### Installation

**Important!** For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation follow the instructions relevant to installation.
- Wherever possible the spacers of the product should be against a wall to avoid touching or catching warm parts (compressor, condenser) to prevent possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

### Service

- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.



### Energy saving


- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food don't touch the back of the compartment(s);
- If electricity goes off, don't open the door(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too long time;
- Don't set the thermostat on exceeding cold temperatures;
- Some accessories, such as drawers, can be removed to get larger storage volume and lower energy consumption.

## Safety information

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### Environment Protection

 This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol  are recyclable.

 The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

### Packaging materials

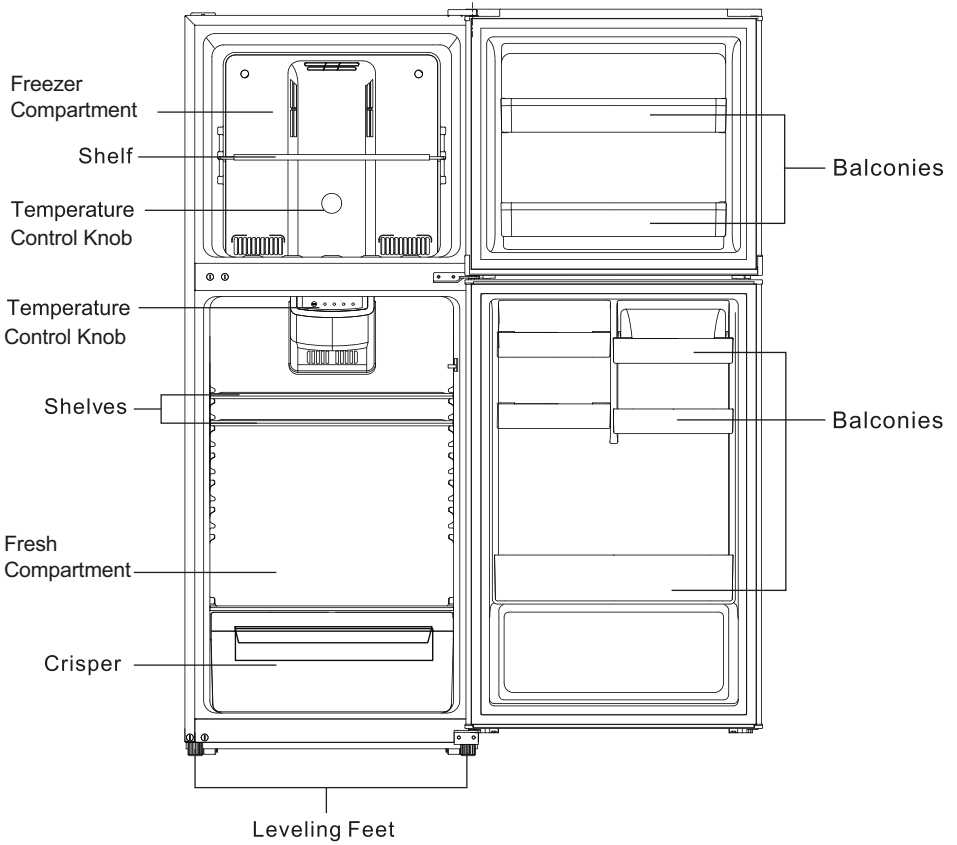
The materials with the symbol are recyclable. Dispose the packaging in a suitable collection containers to recycle it.

### Disposal of the appliance

1. Disconnect the mains plug from the mains socket.
2. Cut off the mains cable and discard it.

# Overview

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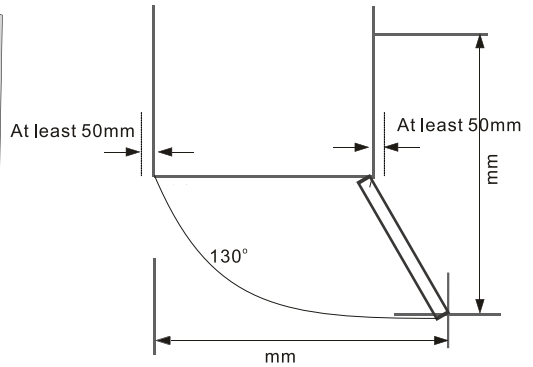
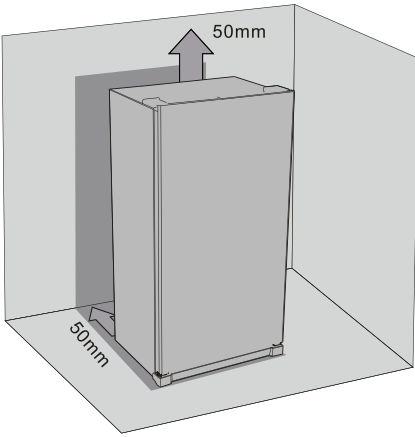
Note: Above picture is for reference only. The actual appliance maybe slightly different.



# Installation

## Space Requirement

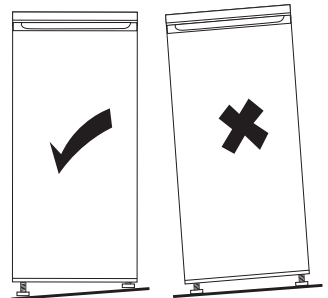
- Select a location without direct exposure to sunlight;
- Select a location with enough space for the refrigerator doors to open easily;
- Select a location with level (or nearly level) flooring;
- Allow sufficient space to install the refrigerator on a flat surface;
- Allow clearance to the right, left, back and top when installing. This will help reduce power consumption and keep your energy bills lower.



## Levelling the unit

To do this adjust the two levelling feet at front of the unit.

If the unit is not level, the doors and magnetic seal alignments will not be covered properly.



# Installation

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## Positioning

Install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

## Location

The appliance should be installed well away from sources of heat such as radiators, boilers, direct sunlight etc. Ensure that air can circulate freely around the back of the cabinet. To ensure best performance, if the appliance is positioned below an overhanging wall unit, the minimum distance between the top of the cabinet and the wall unit must be at least 50 mm. Ideally, however, the appliance should not be positioned below overhanging wall units. Accurate leveling is ensured by one or more adjustable feet at the base of the cabinet.

 **Warning!** It must be possible to disconnect the appliance from the mains power supply; the plug must therefore be easily accessible after installation.

## Electrical connection

Before plugging in, ensure that the voltage and frequency shown on the rating plate correspond to your domestic power supply. The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose. If the domestic power supply socket is not earthed, connect the appliance to a separate earth in compliance with current regulations, consulting a qualified electrician.

The manufacturer declines all responsibility if the above safety precautions are not observed.

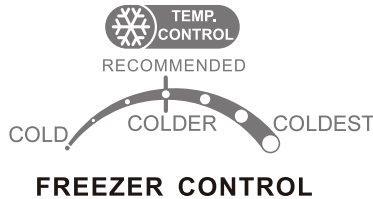
This appliance complies with the E. E. C. Directives.

# Daily Use

## Using the Control Panel

### Freezer compartment Temperature Setting

- Plug on your appliance. The internal temperature is controlled by a sensor. There are 3 settings COLD, RECOMMENDED and COLDEST. COLD is warmest setting and COLDEST is coldest setting.
- The appliance may not operate at the correct temperature if it is in a particularly hot or if you open the door often.



### Fridge compartment Temperature Setting

#### 1.0 Control panel

##### 1.1 Key operation

B --- temperature setting key.

##### 1.2 led indication light

L1 --- show the setting of fridge compartment.

L2 --- Power Off.

#### 2.0 Operation

2.1 The temperature setting is cycle change between "cold". "colder" and "coldest ",when you push the "SET"key.

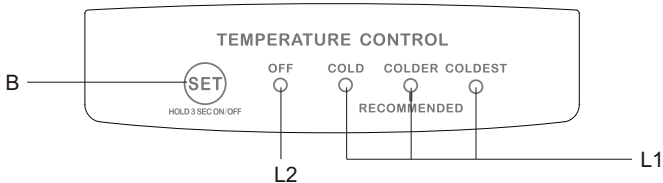
After each operation is finished for 5 seconds, the setting temperature is confirmed.

##### 2.2 Power off and power on

The power is switched off after press "SET"key 3 seconds.

Then the compressor stopped, the OFF indication light on.

And the power will be switched on, when you press "SET"key 3 seconds again.



### TEMPERATURE CONTROL

# Daily Use

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## First use

### Cleaning the interior

Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand new product, then dry thoroughly.

**Important!** Do not use detergents or abrasive powders, as these will damage the finish.

## Daily use

### Freezing fresh food

- The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.
- Place the fresh food to be frozen in the bottom compartment.
- The maximum amount of food that can be frozen in 24 hours is specified on the rating plate.
- The freezing process lasts 24 hours: during this period do not add other food to be frozen.

### Storing frozen food

When first starting-up or after a period out of use. Before putting the product in the compartment let the appliance run at least 2 hours on the higher settings.

**Important!** In the event of accidental defrosting, for example the power has been off for longer than the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooked).

### Thawing

Deep-frozen or frozen food, prior to be used, can be thawed in the fresh compartment or at room temperature, depending on the time available for this operation.

Small pieces may even be cooked still frozen, directly from the freezer. In this case, cooking will take longer.

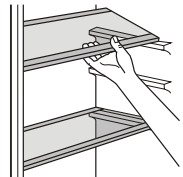
### Ice-cube

This appliance may be equipped with one or more ice-cube to produce ice.

## Accessories

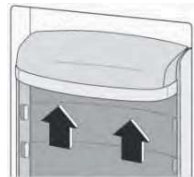
### Movable shelves

The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.



### Positioning the door balconies

To permit storage of food packages of various sizes, the door balconies can be placed at different heights. To make these adjustments proceed as follows: gradually pull the balcony in the direction of the arrows until it comes free, then reposition as required.



## Helpful hints and tips

### Hints for freezing

# Daily Use

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To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hrs. is shown on the rating plate;
- the freezing process takes 24 hours. No further food to be frozen should be added during this period;
- only freeze top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ice, if consumed immediately after removal from the freezer compartment, can possibly cause first burns;
- it is advisable to show the freezing date on each individual pack to enable removal from the freezer compartment, in a timely manner;
- it is advisable to show the freezing date on each individual pack to enable you to keep tab of the storage time.

## Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

make sure that the commercially frozen foodstuffs were adequately stored by the retailer; be sure that frozen foodstuffs are transferred from the food store to the freezer in the shortest possible time;

Do not open the door frequently or leave it open longer than absolutely necessary.

Once defrosted, food deteriorates rapidly and cannot be refrozen.

Do not exceed the storage period indicated by the food manufacture.

## Hints for fresh food refrigeration

To obtain the best performance:

- Do not store warm food or evaporating liquids in the refrigerator
- Do cover or wrap the food, particularly if it has a strong flavour

## Hints for refrigeration

Useful hints:

- Make (all types): wrap in polythene bags and place on the glass shelves above the vegetable drawer.
- For safety, store in this way only one or two days at the most.
- Cooked foods, cold dishes, etc...: these should be covered and may be placed on any shelf.
- Fruit and vegetables: these should be thoroughly cleaned and placed in the special drawer(s) provided.
- butter and cheese: these should be placed in special airtight containers or wrapped in aluminum foil or polythene bags to exclude as much air as possible.
- Milk bottle: these should have a cap and should be stored in the balconies on the door.
- Bananas, potatoes, onions and garlic, if not packed, must not be kept in the fridge.

## Cleaning

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly.




**Caution!** The appliance may not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker or fuse. Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components, danger of electrical shock! Hot vapors can lead to the damage of plastic parts. The appliance must be dry before it is placed back into service.

**Important!** Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, cleanser that contain acetic acid.

- Do not allow such substances to come into contact with the appliance parts.
- Do not use any abrasive cleaners
- Remove the food from the freezer. Store them in a cool place, well covered.
- Switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker fuse.
- Clean the appliance and the interior accessories with a cloth and lukewarm water. After cleaning wipe with fresh water and rub dry.
- After everything is dry, plug the appliance into the mains power supply and then you may use the appliance.

# Daily Use

## Troubleshooting

 **Caution!** Before troubleshooting, disconnect the power supply. Only a qualified electrician OR competent person must do the troubleshooting that is not in this manual.

**Important!** There will be some sound/noise during normal operation (compressor or refrigerant circulation).

Problem	Possible cause	Solution
Appliance does not work	Mains plug is not plugged in or is loose	Insert mains plug.
	Fuse has blown or is defective	Check fuse, replace if necessary.
	Socket is defective	Mains malfunctions are to be corrected by an electrician.
The food is too warm.	Temperature is not properly adjusted.	Please look in the initial Temperature Setting section.
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the installation location section.
Appliance cools too much	Temperature is set too cold.	Turn the temperature regulation knob to a warmer setting temporarily.
Unusual noises	Appliance is not level.	Re-adjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.
Water on the floor	Water drain hole is blocked.	See the Cleaning and Care section.
Side panels are hot	It's normal. Heat exchange is in the side panels	Take gloves to touch side panels if need.

If the malfunction shows again, contact the Service Center.

## **Product Information**

Model No.: LTM311W  
LTM311S

Product dimension: W605 × D670 × H1515 mm







[www.hapl.com.au](http://www.hapl.com.au)

# HOME APPLIANCES

Congratulations on your new purchase and thank you for choosing a brand supported by Home Appliances Pty Ltd.



Our friendly Customer Care team will take care of your every enquiry.  
Please ring 1800 444 357 or email [service@hapl.com.au](mailto:service@hapl.com.au)

Please be aware of the terms and conditions following.

## WARRANTY TERMS & CONDITIONS

**This warranty is in addition to your normal statutory entitlements and specific legal rights. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law as prescribed and set out in regulation 90 of the Competition and Consumer Act 2010.**

1 Home Appliances Pty Limited warrants this appliance to the original purchaser against defective materials and workmanship for a period of **24 months** of ownership, that any part with defective material be replaced free of charge, provided that all service work is carried out by Home Appliances Pty Limited or nearest appointed service agent.

### 3 months warranty (Non Domestic USE)

Regardless of the product type, warranty of appliances installed and operated in a non domestic installation, such as an office or factory etc., is limited to Three (3) Months from date of purchase.

**NOTE:** Portable Appliances such as Benchtop cook tops are **NOT** covered for In House servicing, call Customer Care on **1800 444 357** to discuss servicing of this type of appliance.

2 If the residence housing the appliance is outside of a service area of Home Appliances Pty Ltd, the owner will bear over and above associated costs.

These over and above costs relate to:

- (i) Travel costs by an authorised service agent for Home Appliances Pty Ltd.
- (ii) Transportation of the appliance to and from to the nearest Home Appliances Pty Ltd authorised service agent.

Transportation of an appliance will be at the owner's cost and risk if not done so by an authorised service agent.

3 If there is a defect in the materials or workmanship during the period of this warranty, Home Appliances Pty Limited will, at its discretion and subject to the following terms and conditions, repair or replace free of charge the component or appliance. Replacement of the appliance under the terms of this warranty does not give right to extension or a new beginning of the period of warranty.

4 Home Appliances Pty Limited is not liable for any other loss other than the appliance itself.

5 This warranty does not cover the following circumstances:

- (i) An act or acts of God, any natural occurrence or other circumstances not within the control of Home Appliances Pty Limited (such as fire, storm or water damage).
- (ii) An attempt by any person (other than an employee or authorised service agent of Home Appliances Pty Limited to repair or modify the appliance.
- (iii) Where the rating plate has been removed or any details on that plate have been rendered illegible.
- (iv)\*If the appliances have been installed, operated or maintained in a manner that is not in accordance with the instructions supplied by Home Appliances Pty Limited.

- (v) If product failure is the result of connection to a power supply that does not correspond to that shown on the ratings plate or if the power supply is inadequate or faulty.
  - (vi) Normal wear and tear, misuse or damage to the appliance or use of the appliance in a manner for which it was not intended.
  - (vii) Failure of electrical components due to power surges or outages.
  - (viii) Home Appliances Pty Limited will not be obliged to comply with its obligations under this Warranty until you have paid the full purchase price for the appliances.
- \* For Washing machines this includes removal of packaging material and rear packing bolts where applicable.

6 The warranty does not extend to cover:

- (i) Discoloured burners or trivets on gas cooktops or chrome surrounds on electric cooktops
- (ii) Discolouration caused by steam, heat or venting during normal use
- (iii) Plastic or enamel components
- (iv) Light globes, filters or any consumables
- (v) Insect or vermin infestation
- (vi) Corrosion where the product is located within a corrosive environment

7 Home Appliances Pty Limited excludes all warranties and conditions that may be implied into this Warranty or the Contract for Supply and limits its liability for a breach of any implied condition or warranty that cannot be excluded to the greater of (at Home Appliances Pty Limited option):

- (i) For goods, repairing or replacing those goods or paying for the cost of those goods repaired or replaced; and
- (ii) For services, resupplying the services or paying for the cost of having those services resupplied.

8 Proof of purchase will be required for the validation of all warranty claims.

9 Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any reasonably foreseeable loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### Built-In & Freestanding Appliances

Access must be granted within normal working hours and our Service Agents must have easy access to these appliances. Any charges will be the responsibility of the purchaser where the service technician cannot obtain easy access to remove the appliances for inspection prior to repair.

## PROOF OF PURCHASE

Proof of purchase will be required for the validation of all warranty claims. Documents suitable for proof of purchase include, but are not limited to the following:

- Delivery dockets;
- Retailer or supplier invoices;
- Kitchen cabinet invoices that incorporate appliances;
- Credit card statements where the purchase of the appliances are clearly depicted.

The inability to provide proof of purchase will lead to the claim being treated as a service call with labour and parts costs being born by the claimant. It is recommended to attach any supporting documentation to this warranty card and keep in a safe place for future reference.

**NOTE:** There is no need to return this or any other warranty card to Home Appliances Pty Limited.

Proof of purchase is the only requirement for warranty claim, please keep a copy of the purchase receipt with this warranty card.

# Lemair

[lemairappliances.com.au](http://lemairappliances.com.au)